



## Deployment Services

Leave all set-up efforts to us.

Implementing a large amount of new IT devices can be very time-consuming and requires in-depth planning and know-how. With our Deployment Services you can leave all that to us as we take care of all necessary steps between the initial purchase and a perfectly performing workplace being set up at your site.

Our services range from custom delivery, including non-standard workdays and professional on-site installation, to data migration and the dismantling of your legacy assets. Depending on which services you need, you can purchase these individually or in combined packages.

### Service Specifications

Service Description	<p>dynabook offers an array of Deployment Services to ensure a smooth transition from old to new devices and protect your business from interruptions. Available Deployment Services are:</p> <ul style="list-style-type: none"> <li>• Installation: Hardware components are set-up and connected in accordance with enclosed documentation</li> <li>• Decommissioning: Get your old devices discarded and separated from external peripherals</li> <li>• Data Migration: Your data will be transferred from the devices you are replacing to the new ones</li> </ul> <p>Further Deployment Services such as Hardware Swap out, Peripheral Kit Creation or Warehousing can also be provided upon request.</p>
Service Offer	<p>Installation Service (INST010EU-VTP) Decommissioning Service (DCOM010EU-VTP) Data Migration Service (MIG010EU-VTP)</p>
Minimum Quantity	Available for projects with fifty (50) or more devices
Country Coverage	Available in Austria, Belgium, France, Germany, Luxembourg, Netherlands, Portugal, Spain, Sweden, Switzerland and the United Kingdom
More information	<a href="https://toshiba.eu/services/deployment-services">toshiba.eu/services/deployment-services</a>

### Other Services



#### Configuration Services

The configuration of new hardware devices is very time-consuming for your IT staff. That's why dynabook offers a broad range of configuration services, geared to personalise your products and PC setup, so you can start working with your new devices from day one.



#### Platinum Support Service

The Platinum Support Service combines an exclusive blend of Services, such as on-site repair during the next business day (depending on country), access to the Business Support Portal, a Hard Drive Retention Service, a dedicated Service Account Manager, a VIP Support Centre and much more.



#### Asset Recovery Service

From time to time it is necessary to discard your old electronic equipment and change it for more advanced devices. With our Asset Recovery Service, you can trust in an eco-friendly disposal and secure deletion of all your data.