



Swap Next Business Day Service

Secure your workflow and productivity.

When your Toshiba/dynabook product is crucial to the performance of your staff, the last thing you need is long waiting times associated with standard repair processes. Our Swap Next Business Day Service gives you the convenience you need by delivering a replacement device in advance.

Should your dynaEdge product show a defect, all you have to do is report it to our support centre or an authorised service provider and an equivalent replacement device will be delivered to your site on the next business day*, keeping downtime at an absolute minimum.

Service Specifications

Service description	The Swap Next Business Day Service ensures the advance replacement of a dynaEdge product in case it fails. Simply report the damage before 3 p.m. local time and a new or refurbished replacement product will be delivered to you by the end of the next business day*. Moreover, this service extends the standard warranty of your product.
Service offering	3 years Swap Next Business Day for dynaEdge Mobile Mini PC (SWA713E-V). 3 years Swap Next Business Day for dynaEdge Viewer (SWA723E-V).
Purchase period	Can be purchased within 90 days of procurement of your product.
Compatibility	Compatible with dynaEdge Mobile Mini PC and dynaEdge Viewer.
Country coverage	Available in Austria, Bahrain, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Egypt, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Israel, Italy, Jordan, Kuwait, Latvia, Lebanon, Lithuania, Luxembourg, Macedonia, Malta, Montenegro, Netherlands, Norway, Oman, Poland, Portugal, Qatar, Romania, Saudi Arabia, Serbia, Slovakia, Slovenia, South Africa, Spain, Sweden, Switzerland, Tunisia, Turkey, United Arab Emirates and the United Kingdom.
Activation	Needs to be activated within 30 days following procurement. To activate your service, register online at emea.dynabook.com/registration .
Obtain service	Visit emea.dynabook.com/asp-locator and find the most recent contacts of the Toshiba/dynabook Support Centre or your local Authorised Service provider. The Toshiba/dynabook Support Centre is open from Monday to Friday between 9 a.m. and 5 p.m. local time, excluding public holidays.
More information	emea.dynabook.com/services/swap

Other Services



- **Business Support Portal:**

With the Business Support Portal, you can keep track of all your Toshiba/dynabook assets in one place. Detailed information about products and their warranty status, tailored driver download packages and many more features will help you reduce administrative burdens.



- **Asset Recovery Service:**

From time to time it is necessary to discard your old electronic equipment and change it for more advanced devices. With our Asset Recovery Service, you can trust in an eco-friendly disposal and secure deletion of all your data.